



The PerfectHealth Insurance Company now offers you access to the HIP healthcare network.

HIP provides access to physician services and hospital care in a variety of ways:

- Contracts with more than 160 hospitals, including major acute care institutions, in New York, Connecticut and Massachusetts to provide services to our members.
- Members have access to HIP contracted doctors practicing in large multi-specialty outpatient medical centers and outpatient medical centers associated with some of New York's leading hospitals, including Beth Israel Medical Center, St. Luke's Roosevelt Hospital Center, St. Barnabas Hospital, Lenox Hill Hospital and Montefiore Medical Center.
- Total network of independent physicians and other providers, including the networks of our subsidiaries, comprises approximately 39,000 physicians and other providers in over 57,000 locations in New York, Connecticut and Massachusetts.

USING HIP'S NETWORK

1. Go to www.HIPUSA.com.
2. Go to [Provider Search](#).
3. Click on [NON MEMBER](#). IF you click on member, you will be prompted to insert your ID # or Social, If you are not insured with HIP, you will not be able to get into this section of the website. So, it is imperative that you press [NON MEMBER](#).
4. Then you need to first click on [PCP](#). If the provider does not come up as in network as a PCP, change your search option to [SPECIALISTS](#). If the doctor doesn't come up as either PCP or Specialists, it's safe to assume the doctor is out of network.

Or you may call us at 718-370-5380 where a trained professional is available during normal business hours 9-5pm, Monday – Friday, to help you identify a HIP provider in your area.

VISITING YOUR PRACTITIONER

Whenever you or a dependent receive care from a participating HIP practitioner just present your PerfectHealth benefit identification card which contains the HIP logo. This will inform the practitioner that you participate in the healthcare network.

GETTING YOUR DOCTOR IN-NETWORK

If your current doctor is not a participating provider in the HIP network, you may want to nominate your doctor for participation in the network by either submitting the nomination form (on the following pages) directly or by having your physician submit the nomination form to the address indicated below. Remember, a nomination by the member does not guarantee that the provider will automatically be added to the network.

**HIP Health Plans of New York
Provider Relations Department
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